



Sun State Ford  
3535 W Colonial Dr.  
Orlando, FL 32808

I wanted to reach out and express my experience with your technician, Mark Wilcox.

I could not have been more impressed with how Mr. Wilcox represents your company. He is friendly and professional, as well as thorough and knowledgeable about his craft. He took over repairs of our compressor after another company had really botched the thing up.

Mark was persistent, straightening out an electrical problem before he could even begin to diagnose the real concern. He was thorough in his explanation and right on the mark with his diagnoses.

Many thanks to Mark. Great job!

Brad Knight  
Service Manager